



Frequently Asked Questions

- **How many artists are there for a hair and makeup booking?**

A hair and makeup booking includes 1 certified makeup artist and 1 licensed hairstylist. Each artist on our team is an expert at their craft with a minimum of 10 years experience.

- **How long does an appointment take?**

A makeup or hair appointment takes approximately 60 minutes per person. This also extends to both hair and makeup appointments, as the hair and makeup is done at the same time. If you have a large bridal party or limited time, extra hair or makeup artists are available and may reduce your appointment time by half (Eg, 2 people ready per 60 minutes).

- **How long does the makeup last and what brands do you use?**

Our artists have mastered long-lasting makeup techniques and use high quality, waterproof products that ensure your makeup will last well beyond 12 hours. We use a variety of mid-high end brands including Anastasia Beverly Hills, MAC, and Make Up Forever.

- **When should I book a trial?**

If you are interested in booking a trial before your event date, there is no right or wrong time to book one. Whichever date and time is convenient for you, subject to our availability, is perfectly acceptable. Weekdays generally have more availability than weekends for trials.

- **What are your hygiene practices?**

We take hygiene seriously. All products and tools are sanitized using 70-99% rubbing alcohol in between each client. Liquid and cream products are used with single-use disposables to avoid cross contamination.

- **What if I need changes made after the contract has been signed?**

Please advise us as soon as possible if you need to add or subtract any services before your appointment date. We will update your contract to reflect any requested changes and resend for signature. If additional persons decide they would like their hair or makeup done on the *day of* your appointment, time allowing we would be pleased to include them. Any additional services added will be reflected in your final balance. Please remember that if any person decides to *opt out* of services *on the day of* your event, the total cost of their service will still be included in your final balance.

- **What should I expect on the day of my appointment?**

On the day of your appointment your artist(s) will arrive at the scheduled time and begin setup. Professional lighting, makeup, lash and hair products, as well as hair tools will be provided by us. Unless you have a specific product you'd like us to use, everything is taken care of! Sit back, relax, and enjoy the glam experience!